

Blood & Blood Products Enquiry Form

Customer details

Contact name	<input type="text"/>
Contact phone number (direct line or mobile number)	<input type="text"/>
Contact email address	<input type="text"/>
Delivery address	<input type="text"/>

Blood/leukopak requirements - please complete section(s) as required

Blood service requirements

Product required	<input type="checkbox"/> Whole blood <input type="checkbox"/> Buffy coat <input type="checkbox"/> PBMCs (<input type="checkbox"/> Fresh <input type="checkbox"/> Frozen) <input type="checkbox"/> Red blood cells	<input type="checkbox"/> Plasma (<input type="checkbox"/> Fresh <input type="checkbox"/> Frozen) <input type="checkbox"/> Serum (<input type="checkbox"/> Fresh <input type="checkbox"/> Frozen) <input type="checkbox"/> Other, e.g. saliva, urine, vaginal swabs, etc.
Anti-coagulant	<input type="checkbox"/> CDP (400 ml bag - max 1 per donor) <input type="checkbox"/> K2 EDTA (10 ml tube) <input type="checkbox"/> K3 EDTA (9 ml tube) <input type="checkbox"/> Li-heparin (10 ml tube) <input type="checkbox"/> Na-heparin (10 ml tube) <input type="checkbox"/> Sodium citrate (9 ml tube)	<input type="checkbox"/> Streck-CFD (10 ml tube) <input type="checkbox"/> Acid citrate dextrose A (8.5 ml tube) <input type="checkbox"/> Silicone-coated tube (10 ml tube, no anti-coagulant, serum only) <input type="checkbox"/> Other, please specify: <input type="text"/>
Volume per donor	<input type="text"/> ml per donor	

Leukopak requirements

Product format	<input type="checkbox"/> Fresh <input type="checkbox"/> Frozen
Product required	<input type="checkbox"/> Full leukopak (~200 ml) <input type="checkbox"/> Half leukopak (~100 ml) <input type="checkbox"/> Quarter leukopak (~50 ml) <input type="checkbox"/> 500 million cells, unprocessed (~5-10 ml) <input type="checkbox"/> Other, please specify: <input type="text"/>

Donor and delivery requirements

Number of donors <i>To reserve a donor for an ongoing study, a charge of 150 €/donor per month will be applied</i>	<input type="text"/>
Non-standard donor requirements <i>Standard: 18-66-year-old, healthy donors Non-standard: recall, specified sex, age, ethnicity, blood group, rhesus status, lifestyle restrictions, treatment restrictions etc.</i>	<input type="text"/>
Preferred delivery speed <i>Delivery speed may be restricted due to location.</i>	<input type="checkbox"/> Overnight – Delivery on the day after sample collection by 5:00 PM <input type="checkbox"/> Stock (PBMCs, plasma & serum: processed within 24 h, stored for 3 yrs)
Preferred transport condition	<input type="checkbox"/> Ambient (stored & shipped +10°C - +25°C) <input type="checkbox"/> Chilled (stored +4°C & shipped +2°C - +8°C) <input type="checkbox"/> Frozen (stored & shipped -20°C)
Non-standard delivery requirements	<input type="text"/>
Preferred delivery date <i>Please see Important information below. Additional surcharge will apply for express orders. Please state, if there is no preferred delivery date.</i>	<input type="text"/>

Important information

Usage

These products are for use in Biomedical Research only. They are not to be used for any form of human treatment, or for any purpose that is prohibited by law, including any use for human reproductive cloning.

Service availability

Our service relies on the attendance of volunteer donors at a clinic and their ability to donate on the day of their appointment. Whilst we make every effort to fulfil orders in a timely manner, no guarantees are provided.

Notice periods

Bank and other public holidays will lead to variations from our standard delivery times.

Standard blood service

We aim to deliver overnight delivery orders on the fourth working day after order receipt (which must be before 14:00).

PO received before 14:00 on	Overnight blood delivered on
Monday	Friday
Tuesday	Tuesday
Wednesday	Tuesday
Thursday	Wednesday
Friday	Thursday

Blood is not collected on a Friday. Delivery at a later date can be arranged by clearly stating the required delivery date on your PO. Earlier delivery may be possible but will be subject to an additional 150 €/donor charge and must be agreed prior to ordering. Any changes to orders or cancellations must be made in writing and are subject to a 50 € administration fee.

Leukapheresis service

One donor sample:

We aim to deliver overnight delivery orders on the fourth working day after order receipt (which must be before 14:00).

PO received before 14:00 on	Overnight leukopak delivered on
Monday	Friday
Tuesday	Tuesday
Wednesday	Tuesday
Thursday	Wednesday
Friday	Thursday

More than one donor sample:

We aim to deliver overnight delivery orders on the fourth working day after order receipt (which must be before 14:00).

PO received before 14:00 on	Overnight leukopak delivered 2 weeks later on
Monday	Tuesday
Tuesday	Wednesday
Wednesday	Thursday
Thursday	Friday
Friday	-

Leukopaks are not collected on a Friday. Earlier/later delivery is not possible due to several donor pre-screens carried out over a pre-determined period. Cancellations must be made in writing and are subject to a 300 € per donor charge and a one-off 50 € administration fee.

Contact details

Tel: +49-40-8532600
 Email: info@biomol.com
 Website: www.biomol.com